



Frequently Asked Questions

Can my son or daughter go on more than one trip?

Yes, students are allowed to go on more than one trip in the academic year.

My child requires a Visa to travel, does the school organise this?

No, the responsibility of obtaining a Visa is the parents'. The school will provide you with all the required documentation such as named flight tickets, stamped letter from the school with travel details, confirmation of accommodation and proof of insurance.

What if we want to cancel?

Each trip will have its own cancellation terms, which will vary depending on the 3rd party provider. Details of the terms and conditions will be available to parents.

Can parents accompany their kids on the trip?

No, our school trips promote independence by encouraging students to navigate new environments, make decisions, and solve problems on their own.

Can I upgrade my child to Business/First Class?

No, all students will travel together with staff members in Economy.

Can students bring their phones?

Yes, unless specifically stated by the trip leader, students will be able to take their phones.

Is the food Halal?

Yes, all the providers we work with are experienced working with schools in the middle east and the food provided on trips will reflect that. There may be situations where non-halal food is an option, however staff members will highlight this to our students.

How much spending money should I bring?

Our trips are all inclusive, therefore money is only needed for buying snacks, souvenirs and gifts for family when they come back. We encourage students not to carry large amounts of cash and use card if possible. If cash is brought, it should be exchanged before the trip and in small denominations.

Is travel insurance included?

Yes, all our trips are inclusive of travel insurance.











